



International Organization for Migration (IOM)
The UN Migration Agency

IOM FLASH APPEAL M23 CRISIS

DEMOCRATIC REPUBLIC OF THE CONGO

10 NOVEMBER 2022



In response to the crisis in Rutshuru, IOM teams assessing land to set up sites, with partners and collecting data on displacement through the Displacement Tracking Matrix, North Kivu, 2022, @AIDES and @IOM

Situation Overview

Since 20 October 2022, conflict has escalated between the Armed Forces of the Democratic Republic of the Congo (FARDC) and the M23 rebellion across several villages of Rutshuru Territory, in the North Kivu Province. Clashes have now reached the centre of Rutshuru, located about 35 kilometres from the city of Goma and have triggered large-scale population movements and a growing humanitarian crisis. During its second evaluation published on 7 November 2022, IOM, through its Displacement Tracking Matrix (DTM) has identified over 180,000 people who were forced to flee areas affected by the fighting, in coordination with partners. These internally displaced persons (IDPs) have found refuge in host communities and collective centres. Find complete report [here](#). Among the displaced households, 92,107 people are settled in north and north-east areas (Kanyabayonga, Kirumba, Lubero, Kibirizi, Lushogo, Ishasha, Nyamilima, Bwalanda, Nyazale, Kaina and Butembo), while 11,800 people left for Uganda via the Bunagana border (source UNHCR); 3,910 people went towards Tongo in the west and 85,798 people went to the southern Nyiragongo territory. Some movements towards the city of Goma were also recorded.

In order to address the critical needs of the displaced populations and their host communities, IOM is now appealing for USD 4.8 million to assist 50,000 conflict-affected people. This six-month response will enable IOM to provide reliable data to the humanitarian community and government partners on the number, location and needs of displaced populations. IOM will also provide a CCCM response to set up site spaces and manage them while supporting the immediate needs of displaced populations through provision of shelter support and water, sanitation, and hygiene (WASH) assistance in new sites and host communities. To support the most vulnerable, IOM will also provide Mental Health and Psychosocial Support (MHPSS) services.

Over 180,000 displaced persons
PEOPLE AFFECTED

50,000 individuals
TARGETED

IOM APPEAL (USD)

(November 2022-April 2023)

	DTM	800,000
	CCCM	1,200,000
	Shelter	1,300,000
	WASH	1,000,000
	Protection and MHPSS	500,000
TOTAL		4,800,000





DISPLACEMENT TRACKING

IOM's DTM will continue assessing and collecting information on the mobility of the populations leaving or returning to affected areas. Building on existing operational capacity in country, the DTM aims at regularly tracking displacement and return movement, in coordination with partners, through the following activities:

- Emergency Tracking (ETT) to regularly capture essential information on displaced populations seeking refuge in collective centers and host communities in Rutshuru and adjacent territories, Goma and other areas receiving or hosting internally displaced persons (IDPs).
- Multi-Sectoral Location Assessment (MSLA) to provide in-depth and cross-sectoral information on populations' needs in priority locations (in areas of displacement), including areas that may not be accessible to partners, as the situation evolves.
- Registration of internally displaced populations in collective centers to enable the delivery of assistance by humanitarian actors and the transfer of IDPs to new sites, and in new sites including biometrically if applicable, adhering to IOM's data protection and ethical principles related to data collection in humanitarian setting. Registration will also gather information on vulnerability levels IDPs face, allowing for more targeted and prioritized (sectoral) interventions.

Funding required

\$ 800,000



CAMP COORDINATION AND CAMP MANAGEMENT (CCCM)

IOM, as the co-lead of the CCCM Cluster, will continue working closely with the CCCM partners to support the DRC Government in the establishment, coordination and management of sites and collective centers for the displaced populations. Activities will include:

- After the joint identification of suitable land, the planning and development of 1 or 2 sites and possible expansion of existing sites on the Tongo axis, notably to decongest and empty collective centers so that normal activities can resume, in coordination with the Education Cluster when schools are concerned. Ensure the newly established site (s) have exit strategies in place from the beginning.
- Camp Management services at the identified sites or collective centres, inclusive of coordination of assistance, establishment of governance structures and accountability mechanisms and maintenance of settlements.
- Transportation assistance to displaced populations currently hosted in collective centers (schools, churches) to transfer them to designated existing or new displacement sites.
- Conduct of intention Surveys to find out the preference or plan of the displaced populations with regards to options for return, relocation (outside their area of origin) or local integration and assistance to IDPs to safely reach durable solutions in opportune times.
- Ensure coordination with other technical units in IOM as well as relevant clusters including shelter and WASH and integration of all cross-cutting themes, particularly gender-based violence risk mitigation, through safety audits, and accountability towards affected populations.

Funding required

\$ 1, 200,000

Target no. of individuals

25,000



SHELTER

As a member of the Shelter Cluster and in coordination with CCCM actors, IOM will address the immediate needs of the displaced populations through the provision of shelter assistance in existing and new sites and within host communities, ensuring that all housing, land and properties issues are duly addressed. Activities will include:

- Emergency shelter assistance to the most vulnerable households who have been displaced by the crisis, in new sites or existing sites being expanded, as well as in host families. Those households will notably be identified through the DTM. The assistance will be provided as a combination of cash and in-kind.
- Rental subsidy for populations who are willing to rent houses in urban areas.
- Construction of communal emergency shelters (hangars) as last resort to host displaced populations who must vacate collective centers (schools, churches) while family transitional shelter solutions are under construction as applicable.

Funding required

\$ 1,300,000

Target no. of individuals

50,000



Water, Sanitation and Hygiene (WASH)

To address the needs of the displaced and notably to tackle the risk of outbreaks and water-borne diseases (e.g. cholera), IOM's WASH assistance, that will be aligned with the WASH Cluster's strategy, will include:

- Construction of communal emergency sanitation infrastructures, shower facilities, all segregated by gender, and hand washing station in existing and new sites
- Provision of water in displacement sites and communities hosting IDPs benefitting both the displaced populations as well as the host communities. The assistance is to be provided through boreholes, construction/rehabilitation of water networks from water sources and water trucking, as necessary.
- Provision of hygiene kits including water container or jerrycans, water treatment product (Aquatab, PUR, chlorine), soaps and Menstrual Hygiene Management (MHM) kits to displaced populations in sites, collective centers and host communities.

Funding required

\$ 1,000,000

Target no. of individuals

50,000



PROTECTION, MENTAL HEALTH AND PSYCHO-SOCIAL SUPPORT

IOM will engage in protection activities and provide Mental Health and Psychosocial Support (MHPSS) services to affected communities. Activities will include:

- Provision of training for first line responders in the Psychological First Aid (PFA) approach
- Mental Health and Psychosocial Support services in line with IOM's "Manual on Community-Based MHPSS in Emergencies and Displacement" through community-based approaches (by multi-disciplinary Psychosocial Mobile Teams) for members of displaced and host communities, including counselling and referral of persons in need of mental health assistance to specialized services, as well as psycho-education and support to families.
- Addressing gender-based violence (GBV) through risk mitigation, psychosocial support to and referral of survivors to specialized services and prevention of GBV, in line with "IOM's Institutional Framework to address GBV in Crises situations."

Funding required

\$ 500,000

Target no. of individuals

10,000

IOM IN THE DEMOCRATIC REPUBLIC OF THE CONGO (DRC)

The International Organization for Migration (IOM) has been operating in DRC since 1994. IOM in DRC has a strong geographical presence throughout the country, with strategically located offices, including the main office in Kinshasa and various sub-offices in North Kivu, South Kivu, Ituri, Tanganyika, Haut-Katanga, Kasai oriental, Kasai, and Equateur provinces.

IOM is an active member of the Humanitarian Country Team, United Nations Country Team, Programme Management Team, and similarly, an active member of various Clusters including WASH, Shelter and Non-Food Items (S-NFI), Protection, and Health. Together with UNHCR, IOM is co-leading the CCCM Cluster, that was recently activated in June 2022. Through these fora, IOM works with the broader humanitarian community to coordinate life-saving assistance, harmonize approaches and minimize risks of duplication. IOM's DTM, WASH, Shelter, CCCM and Protection teams collaborate closely with the aim of providing an integrated response, taking into consideration protection risks. IOM works closely with government counterparts at provincial level, namely the *Commission Nationale pour les Réfugiés* (CNR) in North Kivu and Ituri and the *Division des Affaires Humanitaires* (DIVAH) in Tanganyika and North Kivu, notably to support their role in camp administration.

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